

The Transfer

Market

Totaljobs research has found that many people have a growing desire to make a career change. Employers in the **customer service sector** can build talent pools of people with relevant transferable skills from other industries.



of people are considering a career change in light of Covid-19



Top transferable skills:

- Coaching
- Interpersonal skills
- Problem solving
- MS Excel
- Teamwork

Most transferable industries

