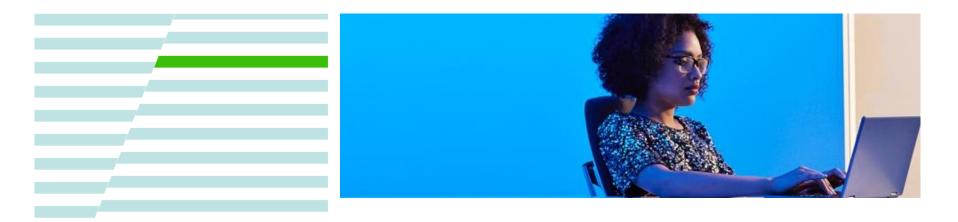


Tackle Imposter Phenomenon in your workplace







Are you an "imposter"?

- Feeling like a fraud/"faking" it
- Doubting your ability despite previous success
- More than self-doubt



Working alongside Dr Terri Simpkin and Kate Atkin



Dr Terri Simpkin

Associate Professor at University of Nottingham, and Visiting Fellow at Anglia Ruskin University



Kate Atkin MSc

Professional speaker, facilitator and IP researcher



II I'm just doing my job."

**** | They've made a mistake"

W | It's because I worked really hard."

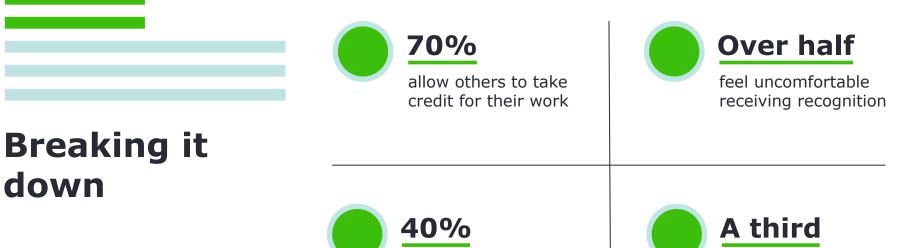
II | It's nothing really."

I got lucky."

**** | If I can, anyone can."



70% of us experience Imposter Phenomenon



feel they haven't met expectations

have felt anxious



The cycle of IP



40%

Work harder due to anxiety about work quality



39%

Work longer hours



Spend too much time on details of a task

35%

Avoid taking holiday or sick days

35%

Over-prepare for a work situation



30%

Have procrastinated



In every interaction as a manager, I felt I was **faking** it and they would realise I didn't know what I was doing."

Female, Admin

Blind spots to personal success despite experience



of senior managers experience Imposter Phenomenon



of junior managers experience Imposter Phenomenon



When first starting the role, I felt completely like I was **faking** my ability to do it and the **worthiness** I had for the job."

Female, Retail

Making mistakes

38% want to do better next time
17% are anxious they're not capable enough
12% struggle to get over it/stew over the mistake
7% are inclined to look for another job

3 in 10 experiencing Imposter Phenomenon since Covid-19 outbreak

Totaljobs

Source: Totaljobs research of 2,000 UK workers, Aug 2020



Supporting your team

- Define Imposter Phenomenon
- Objectively recognise personal strengths
- Promote mentor programmes
- Consider individual needs



71% of staff who've been furloughed or made redundant experience IP

Totaljobs

Source: Totaljobs research of 500 UK workers made redundant/furloughed, Aug 2020





Supporting staff through redundancy

Empower your people in a tough situation



Managing IP at interview stage





- Open discussion
- Don't rely only on candidate self-assessment

Totaljobs

• Ask about targets



Can you spot an `imposter'?

Can you identify these traits in yourself, or your team?



Setting excessively high goals

The superhuman

Pushing yourself too hard to reach goals or over-achieve



The natural genius

Must get it right first time



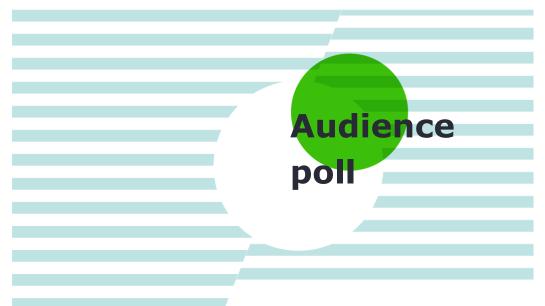
The soloist

Won't ask for help



The expert

Think you'll never know enough, fear looking unknowledgeable



Which of the Imposter types do you recognise most, either in your team, or yourself?

- The Perfectionist
- The Superhuman
- The Natural Genius
- The Soloist
- The Expert



Let's talk



Dr Terri Simpkin

Associate Professor Nottingham University



Kate Atkin Msc

Professional speaker, facilitator and IP researcher



Janine Chidlow

Global Managing Director Alexander Mann Solutions



- Majority of us experience IP, although WFH has eased this for many
- 2. Signs include high expectations and inability to see own success
- **3.** IP can have implications for anxiety and overall mental health
- **4.** Objective, tangible feedback can put things into perspective

